

Inteligentna Elektronika

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BARCO

Nazwa

**CorePlus Basic hardware protection
bringing a convenient coverage**

Cena

0,00 zł

Producent

Barco

OPIS PRODUKTU

CorePlus is an extension in time of the standard factory warranty conditions. This service contract assures the availability of replacement hardware, at a clear and predictable cost. Throughout the complete lifecycle of your system, CorePlus protects against material obsolescence and compatibility issues. In this way, it limits the possible surprises that might arise when operating your visualization solution.

We solve:

- Unexpected material cost
- Uncertainty about long term support
- Waiting for support in case of an emergency
- Time consuming order approval flows
- Replacement parts not available when needed

Our deliverables:

- e-Portal, mail and technical telephone support
- Business hours helpdesk
- Remote assistance in troubleshooting
- Replacement material covered
- Obsolescence management
- Next Business Day dispatch
- Economy shipment

Services organization:

- 300+ skilled services engineers
- Global coverage of service centers and partners
- Experience based on 15 billion operational hours with 24/7 displays
- 94% of customers with a service contract with Barco indicate they are satisfied to very satisfied with the delivered services
- 1500 additional Barco certified engineers each year